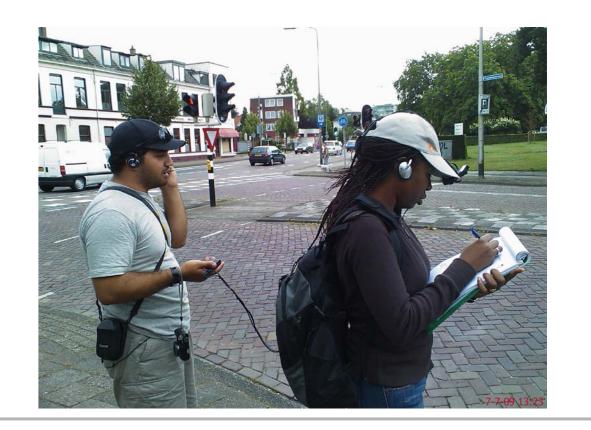# Commission on Use and User Issues
Report 2007 - 2011

Terms of Reference 2007-2011

- Maintain a **website** for the exchange of knowledge, news and information on use and user issues in cartography and geo-information processing and dissemination.
- Maintain an **on-line bibliographical database**. The main categories in this bibliography are: the user, usability (including User Centered Design and methods and techniques of user research) and improvement of user abilities.
- Provide a **Web discussion forum**.
- Maintain a **database of individuals** working on, or with expertise in, the various use and user issues and denote it with keywords (similar to the category listings used in the bibliography) to stimulate exchange of information.
- Produce a **major publication** on use and user issues in cartography and geo-information processing and dissemination (either a special issue of a refereed journal or a text book).
- Foster and stimulate other **publications on use and user issues** in cartography and geo-information processing and dissemination.
- Organize **sessions on use and user issues** at future ICA conferences.
- Organize a **specialist workshop** in 2008 on a focused topic related to use and user issues in cartography and geo-information processing and dissemination.
- Participate in / **contribute to other workshops / seminars** organized by representatives of other disciplines (e.g. computer science) or by other ICA Commissions / Working Groups.

Membership

Corné van Elzakker (Netherlands) (Commission Chair)
David Forrest (UK) (Vice-Chair)
Eric Kramers (Canada) (Vice-Chair 2009-2011) /
Annu-Maaria Nivala (Finland) (Vice-Chair 2007-2009)
Alexander Pucher (Austria) (Vice-Chair)
David Schobesberger (Austria), **Ben Nausner** (Austria) and **Jessica Wardlaw** (UK) (website / bibliography)
Muki Haklay (UK) and **Jenny Harding** (UK) (workshops)
100+ members on mailing list (many PhD's & females)

Website
www.univie.ac.at/icacomuse

Online bibliography

- Accessible through **website**
- Annotated **entries** with keywords
- Interactive **search queries** possible
- Focussing on **use and user research**, usability and improving user abilities, all in the context of cartography and geoinformation science

Publications

- Special issue on use and user issues of *The Cartographic Journal* (2008, Vol.45, No.2)
- Contributions to book *Interacting with Geospatial Technologies*, edited by M. Haklay (2010,Wiley)
- Planned publication of *The Handbook for User Research in Geoinformation* (next term)
- Planned input (2 chapters) to the *Cookbook* of the ICA Com. on National & Regional Atlases

Meetings, sessions and workshops

- **Moscow, Russia** – one use and user issues (oral) session at *ICC 2007*
- **Nottingham, UK** - support of 1st workshop on *Usability of Geographic Information* (2009)
- **Vienna, Austria** – session at Deutscher Geographentag (2009)
- **Santiago de Chile, Chile** – 4 use and user issues (oral) sessions at ICC 2009
- **London, UK** – support of 2nd workshop on *Usability of Geographic Information* (2010)
- **London, UK** - one-day pre-conference Workshop on *Methods and Techniques of Use, User and Usability Research in Geo-information Processing and Dissemination* (i.c.w. GISRUK 2010, specifically directed towards the planned book publication).
- **Zürich, Switzerland** – support of workshop on *Emerging Methods for Studying Use of Spatial Technologies* (i.c.w. GIScience, 2010).
- **Southampton, UK** – support of 3rd workshop on *Usability of Geographic Information* (2010)
- **Paris, France** - pre ICC 2011 workshop on *Use and User Issues in Public Transport Geoinformation*
- **Paris, France** – 6 use and user issues (oral) sessions at ICC 2007

Business meetings:
- **Moscow, Russia** – ICC 2007 (plus open meeting)
- **Vienna, Austria** – 2008 (i.c.w. ICA Art & Cartography)
- **Salzburg, Austria** – 2008 (i.c.w. LBS2008)
- **Dresden, Germany** - 2009 (i.c.w. True3D Cartography)
- **Santiago de Chile, Chile** – ICC 2009 (+ open meeting)
- **London, UK** – 2010 (i.c.w. GISRUK)
- **Paris, France** – Spring 2011 (preparation pre-conference workshop ICC 2011)
- **Paris, France** – ICC 2011 (plus open meeting)

Proposed continuation 2011-2015

- Follow-up **Terms of refrence**
- Focus on **Handbook publication**
- More **outreach** to HCI & usability community
- Continue to **involve young PhD researchers & females**
- **Kristien Ooms** (Belgium) as new Vice-Chair