Meetings, sessions and workshops
- 2011 – Paris, France - 6 use and user issues (oral) sessions at ICC 2011
- 2012 – Newcastle upon Tyne, UK - 4th Workshop on Geographic Information Usability / Topic: “20, 30 and moving usability findings into information design”
- 2012 – Columbus, Ohio, USA – Pre-AutoCarto2012 Workshop on Designing and Conducting User Studies (together with the ICA Commission on Cognitive Visualization)
- 2012 – Vienna, Austria - SOMAP 2012 - Symposium on Service-Oriented Mapping (co-organisation)
- 2013 – Paris, France – Pre-CHI2013 Workshop on Geographic Human-Computer Interaction (contributions in line with ‘outreach’ ToR)
- 2013 – Dresden, Germany - 4 use and user issues (oral) sessions at ICC 2011
- 2014 – Olomouc, Czech Republic - CARTOCON 2014 (co-organisation and Vice-Chairs David Forrest and Alexander Pucher invited as keynote speakers)
- 2014 – Tampa, Florida, USA - Sessions at AAG 2014 (co-organisation)
- 2015 – Curitiba, Brazil - Two pre-ICC2015 workshops (WS1: How to design and Commission’s website!
- 2015 – Rio de Janeiro, Brazil – 4 use and user issues (oral) sessions at ICC 2015

Proposed new Terms of Reference 2015-2019
- exchange of knowledge, news, and information on use, users, and usability in cartography, geo-information processing, and related fields.
- bibliography on use, user, and usability research in cartography and related fields.
- TOPICS:
  - Studies of user abilities and differences therein
  - Use experience (UX)
  - Usability methods and techniques
  - Aspects of experiment design
  - Tips for analysis
- online overview & FAQ
  - Use, user, and usability research in cartography and related fields.
  - Usability methods and techniques.
  - Aspects of experiment design.
  - Tips for analysis.
  - Why when one would use the techniques.
- special sessions on map use, users, and usability.
  - At future ICA conferences.
  - Other regional conferences on cartography and related topics.
- training workshops for non-specialists on use, user, and usability issues in cartography and related fields.
  - Resulting training materials.
  - Commission's website.
- special journal issue with sibling ICA Commissions.
  - Participate in and contribute to workshops and seminars organized in other disciplines (e.g. Computer Science, Geography, GIScience)
  - By other ICA Commissions.
- Involve & support young (PhD) researchers.
  - Researchers from different cultural environments.
  - Promote scientific research.

New Core Group
- Chair: Dr. Kristien Ooms
- Vice-chair: Dr. Robert Roth
- Vice-chair: Dr. Artemis Skarlatidou
- Vice-chair: Dr. Alena Vondráková

Business meetings:
- Vienna 2011
- Ghent 2012
- Dresden 2013
- Olomouc 2014
- Curitiba / Rio de Janeiro, 2015

Publications
- Planned textbook: “research methods and techniques for dealing with use and user issues in cartography and geo-information processing and dissemination”
  - Different methods and techniques - discussed in a standard format.
  - Some chapters in place - could not be fully completed within this term.
  - Approach will be revised in next text (see proposed new ToR’s).
- Commission jointly organized sessions at AAG 2014 with the CogVis and GeoVis Commissions, leading a special issue of Cartographic Perspectives. For ToC see: http://www.cartographicperspectives.org/index.php/journal/issue/view/cp77
- Commission was one of the co-organisers of CARTOCON 2014. All members of the core group were involved in the review process of the resulting publications: Vondráková, A., Brus, J., & Veseník, V. (Eds.) (2015) Lecture Notes in Geoinformation and Cartography – Trends in Modern Cartography.